



Ronald McDonald House Charities® of Northeast Ohio gives a family with a sick child what they need most — each other.

2021 IMPACT REPORT



Ronald McDonald
House Charities®
Northeast Ohio



The mission of Ronald McDonald House Charities® of Northeast Ohio, Inc.
is to enhance the healthcare experience for families and children
through comfort, care and supportive services.

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Dear Friends,

As we look back on what we accomplished in 2021, we want you to know that we could not have done it without your support. While still riding the waves of the pandemic, you helped us navigate them with the power and passion of our now united organization.

We continued to serve families safely, accepting more guests at the Akron and Cleveland Ronald McDonald House and Family Room programs in our partner hospitals. When COVID precautions prompted modifications, we innovated to meet family needs. Our expanded boxed lunch program, for example, helped to feed more families than ever—when and where needed. To foster community when indoor common areas were closed or limited, we launched new activities for families to gather, connect, and play in outdoor spaces.

The resolve of our families, staff, volunteers, and partners through all of this change is reflected within the pages of our Impact Report. As you read, you'll see that together we not only coped and responded, but significantly impacted lives and proactively laid paths embracing a new normal.

A new three-year strategic plan was developed and approved, along with a new vision statement to propel RMHC Northeast Ohio forward. With your support, we are steering toward this unified vision:

To inspire hope when and where families need it most.

We also renewed our commitment to shared values of **compassion, excellence, inclusion, innovation** and **trust**. On the foundation of these values, we are building a future strengthened by six **strategic pillars**, detailed in the Looking Forward section of this report.

As a supporter of RMHC Northeast Ohio, your involvement and commitment to our vision and mission is key. We invite you to learn more about our 2022-2024 Strategic Plan and how you can help. We look forward to another year of doing all that we can to **enhance the healthcare experience for families and children through comfort, care and supportive services.**

With gratitude,



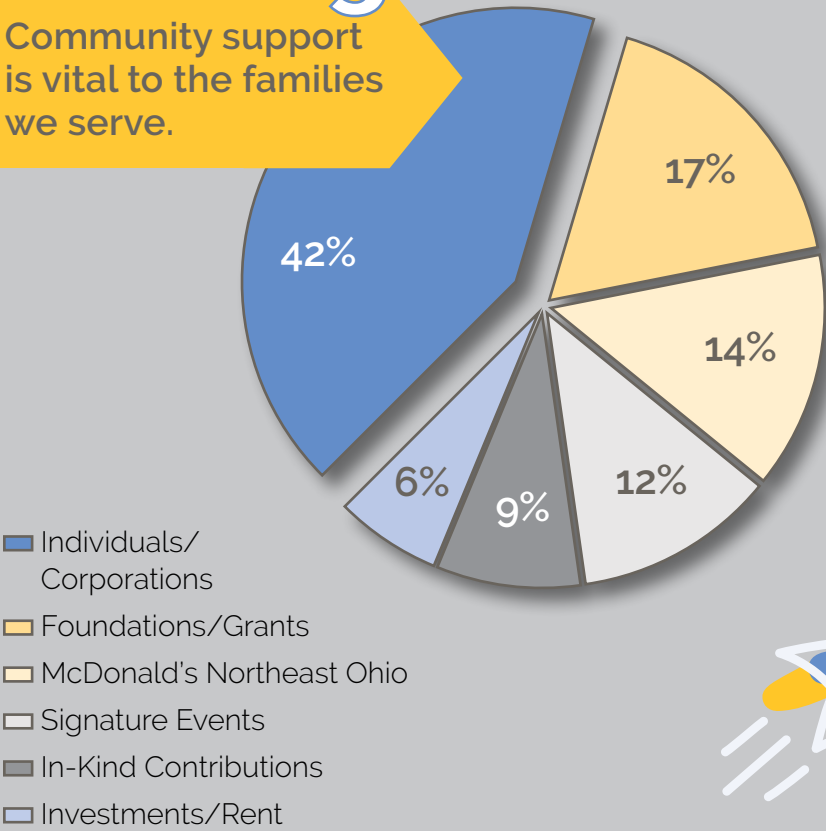
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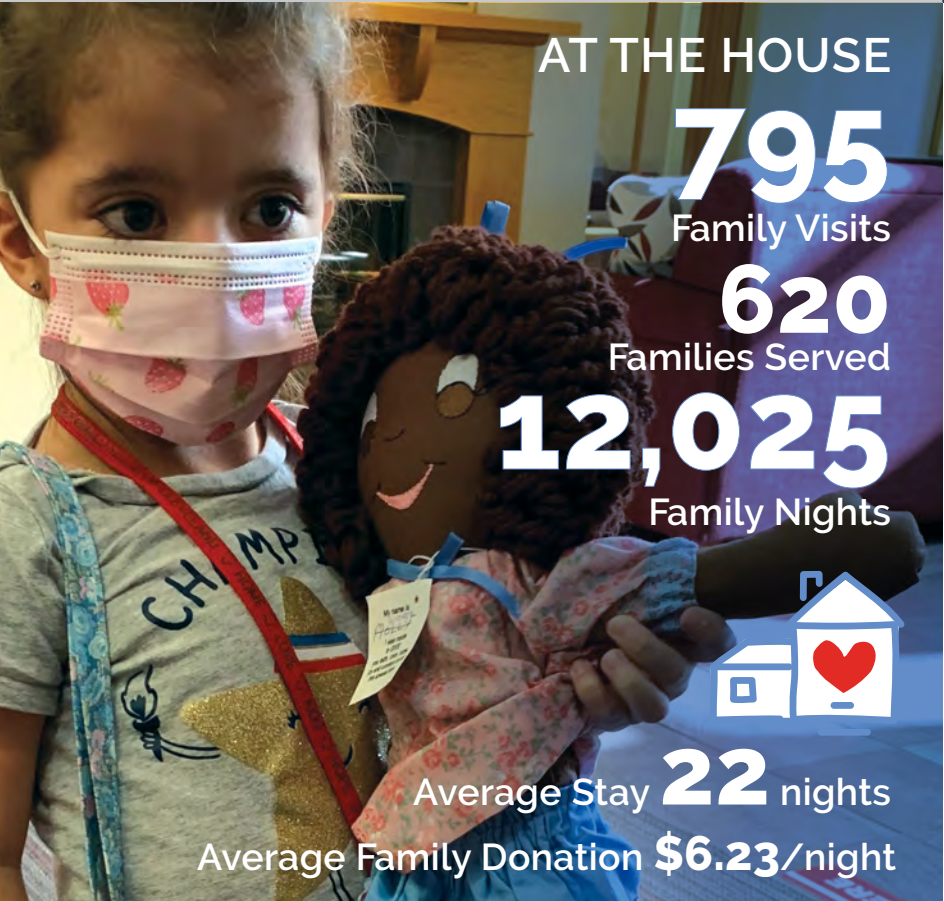
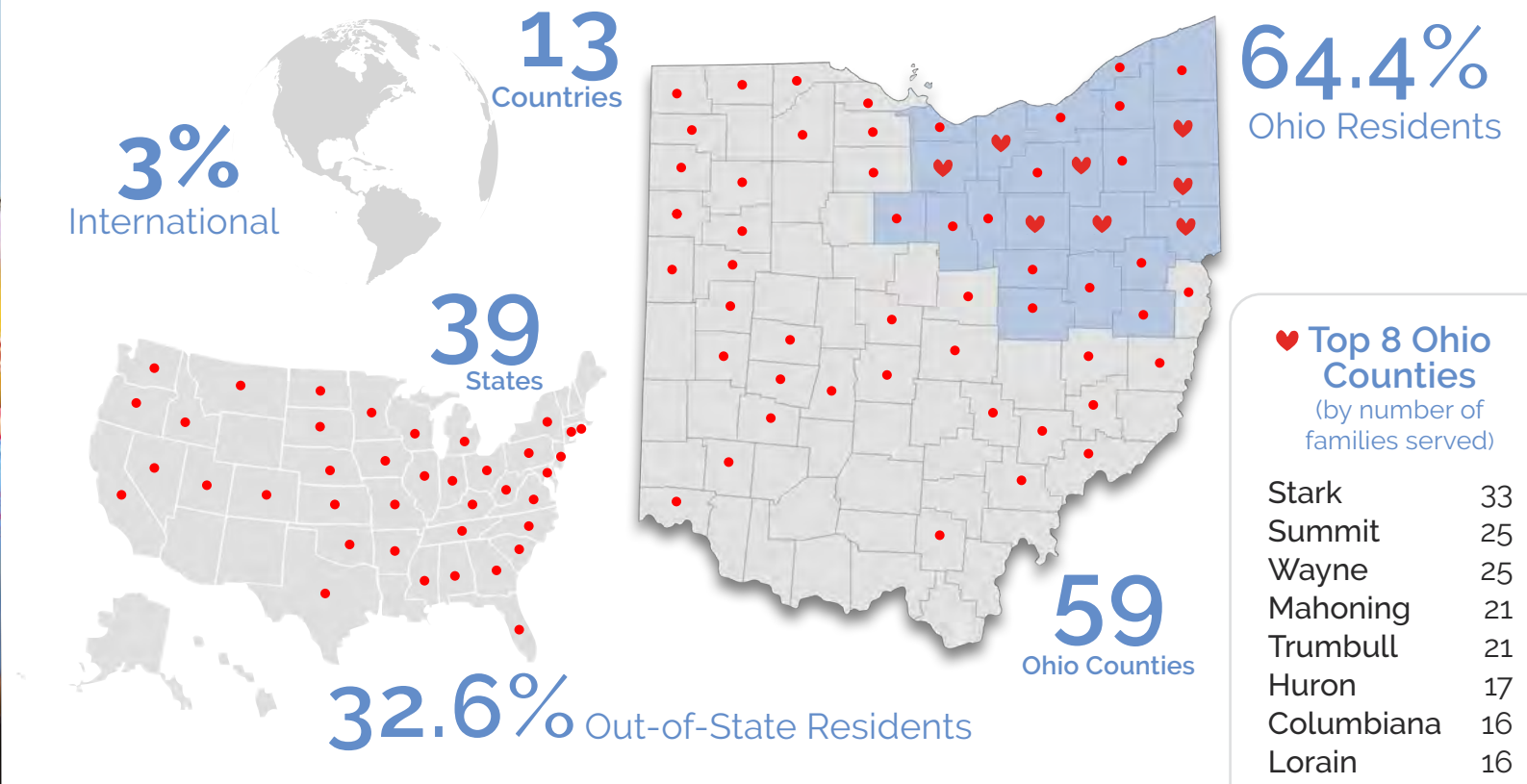
Funding

Community support is vital to the families we serve.



22,494
FAMILIES SERVED IN 2021

WHERE RONALD McDONALD HOUSE® GUESTS CAME FROM



AT THE HOUSE

795

Family Visits

620

Families Served

12,025

Family Nights



Average Stay 22 nights

Average Family Donation \$6.23/night

AT THE HOSPITAL

2,069

Families Served

10,215

Visits



Ronald McDonald Family Room® programs



OUR VOLUNTEERS

267

Individual Volunteers

12,400

Hours

\$353,896

Value

IN THE COMMUNITY

632

Families Served



Ronald McDonald Care Mobile®



Our meal program saved families more than

\$600,000

in dining-out costs

ONLINE

18,373

People used RedTreehouse.org, the Ronald McDonald Family Resource Link.

79% increase

620
Families Served



Family Visits: 795
Family Nights: 12,025
Average Stay: 22 nights

Countries: 13
States: 39
Ohio Counties: 59

Ohio Residents:
% Families: 64.4
% Room Nights: 71.5

Out-of-State Residents:
% Families: 32.6
% Room Nights: 20.0

International:
% Families: 3.0
% Room Nights: 8.5

174 families, or 28% of those served,
came from 8 Ohio Counties:

Stark:	33	Trumbull:	21
Summit:	25	Huron:	17
Wayne:	25	Columbiana:	16
Mahoning:	21	Lorain:	16

Average Family Donation: \$6.23/night

Our House programs in Akron and Cleveland provide families of ill or injured children a welcoming, supportive and safe place to stay near the hospital.

As COVID continued throughout 2021, we worked closely with RMHC Global and our local hospital partners to monitor the situation and increase the number of families we could safely host.

As we found more ways to serve families while maintaining social distancing and limiting indoor gatherings, our beautiful outdoor spaces became an even more important haven of community and support. Outdoor activities gave families a much-needed sense of normalcy, recreation and the comradery of interacting with others in similar situations.

Embrace Pet Insurance sponsored our family firepit nights every Tuesday from March to Halloween, even providing a weekly outdoor dining experience!



After a life-saving bone marrow transplant, Wyatt Brown uses his newfound energy to enjoy the snow at our Akron House.



HOUSE VOLUNTEERS

As of the end of 2021, both the Akron and Cleveland House programs are accepting new volunteers!

Volunteers play a vital role in keeping our House programs running and serving our families with compassion and care. Their presence was dearly missed when they could not be onsite, and we were thrilled to be able to welcome volunteers in all House positions back.

In Akron, Meet & Greets for new volunteers resumed in November, and our first new volunteers at the Akron House in almost two years began service in December.

Our Cleveland House began accepting applications for new volunteers in July. By year's end, we had received ninety-two applications and thirty-four new volunteers had begun service.



132
Individual
volunteers
contributed

10,890

Hours to our House programs!

7 Pet Therapy Partners
brought 9 dogs for 32 visits!



Four long-term families returned home, after a total of **3,093** nights. The longest stay was **1,163** nights.

Josefine and her family stayed at the House for 819 nights so she could receive life-saving cancer treatment.

During that time and despite her illness, Josefine and her family made friends, took part in activities, celebrated family milestones and even welcomed a new baby girl!

Josefine touched many hearts with her strength and joyous nature, and frequently hammed it up for the camera, even playing a role in RMHC Global's 2021 ad campaign.

As with many who stay with us, we miss seeing Josefine at the House, but are humbled and honored to have been here for her family when they needed us most.



Akron House

Security System: Installation of eight additional indoor and outdoor cameras significantly increased the square footage we are able to monitor, helping to ensure our families' safety.

Meal Serving Area: A redesigned serving area with increased electrical and storage, and an improved traffic flow allows us to serve meals more efficiently and adjust to changing safety protocols.



Cleveland House

Art Room: Jointly funded by Jersey Mike's and Color Your World, this renovation includes new lighting, furnishings, framing and art supplies, giving families an even better space to express themselves!

Loads of Love: Our laundry room was outfitted with twelve new stacking dryers, six new washers, upgraded plumbing, electrical and venting, new furnishings, and artwork, all funded by The Catherine L. & Edward A. Lozick Foundation.



2021 ROOM SPONSORS

Annual Room Sponsorships totaled
\$345,000
or operating costs for
3,450 Guest Nights
New Permanent Room Sponsorships totaled
\$100,000



Room Sponsorships are a wonderful way to pay tribute, make a philanthropic statement, and inspire hope when families need it most.

A single **Annual Room Sponsorship** covers the operating costs of a room for fifty nights and saves an estimated \$10,000 in hotel and food costs that families would otherwise have to pay.

Permanent Room Sponsorship ensures a legacy of support, guaranteeing that families can have a nurturing place to stay, regardless of their income, well into the future.

The comradery and support that come with staying at a Ronald McDonald House are priceless.

Every year, families list our Meal Program as their most-appreciated amenity. The pandemic made the availability of meals even more critical to serving families with medically fragile children.

In response, we created new systems to safely prepare and serve nutritious dinners. Breakfast items, snacks, fresh fruit, and baked goods were individually packaged and made available at grab-and-go stations. Community refrigerators were stocked with individually prepared boxed lunches and salads.

As the need to sustain our re-envisioned meal program became apparent, we solidified plans for a new Cleveland House kitchen. This will give us greater capacity to serve families **when and where they need it most.**

38,604
Lunches and Dinners
Daily
Continental Breakfast
24/7
Self-Serve Snacks and Beverages



Gabe and Catie Maher were anticipating the arrival of a new baby when they learned that their unborn child would need fetal surgery to close an opening in her spine. Although the surgical specialist was hundreds of miles from their Cleveland-area home, they were welcomed by the Ronald McDonald House near the hospital. Born six weeks before her original due date, Gabe and Catie's daughter Molly is doing well today.

The Mahers are very appreciative of the support, meals and dedicated staff who made their stay at the Ronald McDonald House comfortable during such a difficult time. In their gratitude, Gabe and Catie wanted to pay it forward for other families in need of help. Gabe's company, **USG Interiors**, sponsored a room at RMHC NEO in their honor.

NEW IN 2021: BOXED LUNCH PROGRAM

In June, we launched our new *Boxed Lunch Program*, relieving families of the logistical and financial burdens of leaving their hospitalized child's area to find something to eat.

Fresh, individually boxed lunches are now delivered regularly to our four hospital-based Family Room programs and families at Akron Children's Hospital.

The program was an immediate success, and we have received dozens of emails, letters, photos and social media posts from grateful families.

This program was made possible by monthly sponsorships from Majestic Steel USA and SITE Centers, and contributions from New Horizons Baking, McDonald's, UTZ, and Sirna and Sons.



MEAL GROUPS ARE BACK!
84
volunteer groups helped prepare meals!
We are currently welcoming volunteer groups at both House locations.



95 Guest Rooms **69** Annual Room Sponsorships **43** Permanent Room Sponsorships

WELCOME AND THANK YOU TO OUR NEW ROOM SPONSORS



- Annual**
- Lois, Larry and the Davis Family (added a 2nd Room Sponsorship)
 - Hylant Group in honor of Anderson-DuBose
 - Tom and Ana Maria Locke, McDonald's Operators
 - The Carter Nedley Foundation
 - PMA Group in honor of Anderson-DuBose
 - The Dicky Pride Family
 - The Pro-Am Committee in honor of Dicky Pride
 - USG Foundation in honor of the Maher Family
- Permanent**
- AT&T Pioneers
 - The Hagan Family

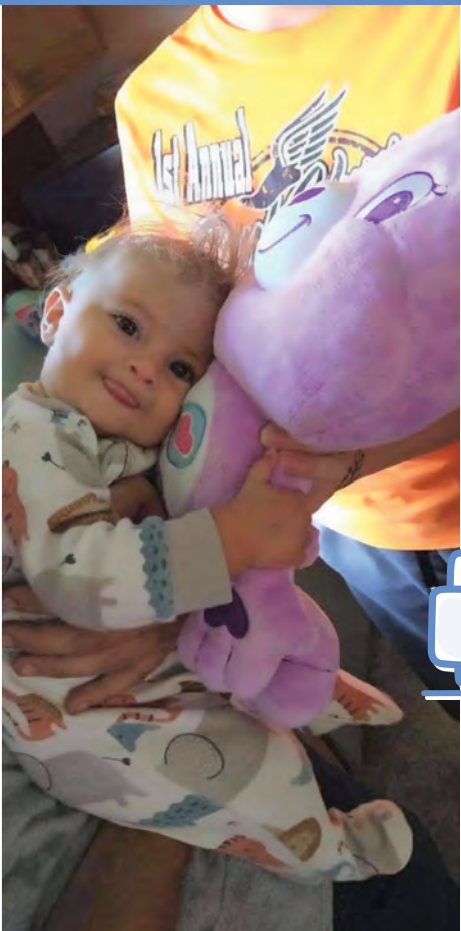
The AT&T Pioneers solidified their legacy of support with a Permanent Room Sponsorship. Over 40+ years, the group's contributions have included fifteen Annual Room Sponsorships, dozens of family dinners and many other donations. Cleveland City Council President Blaine Griffin (far right) joined in the ribbon cutting.



Our boxed lunches at **5** hospitals saved families more than **\$87,000**

"I want to let you know how grateful my husband and I are for the boxed lunch program. We have a child with cancer who is on a long inpatient stay. Being able to quickly step away to grab lunch without a long walk or a long line or a large bill is a blessing. Thank you so much for feeding us while we support our son through his treatment."





"We were admitted to the Cleveland Clinic in August. While there, the nurse had me visit the Ronald McDonald [Family] Room. My daughter LOVES this bear from there...her face just lit up! That room brought so much joy and comfort in scary times! The staff was amazing and very kind!"

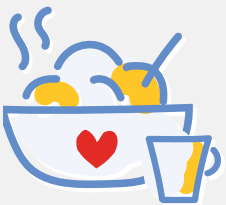
—Kaylin Geisige



Program Locations

UH Rainbow Babies & Children's
Cleveland Clinic Children's
MetroHealth Medical Center
Cleveland Clinic Fairview

2,069 Registered families 10,215 Visits



7,991 Meals

1,412 Gifts

1,636 Loads of Laundry

340 Showers

Our four Family Room programs provide a place for families to rest and recharge just steps from their child's hospital room.

Throughout 2021, restrictions on the number and frequency of visitors made these programs even more critical to families with hospitalized children. With the risk of COVID remaining high, we successfully implemented new procedures and found new ways to serve families right on the pediatric unit, when and where they need it most.

Since parents could no longer come and go throughout the day, the food we made available became even more important. We stocked up on grab-and-go snacks, fruit and microwaveable items and in June launched the boxed lunch program, delivering fresh, healthy meals on select days.

We brightened children's days with gifts of stuffed animals, craft kits, art supplies, pajamas and toys. Families were also able to celebrate special occasions right in the hospital, with treats and gifts for winter holidays, Valentine's Day, Mother's Day, Father's Day, Halloween and more.

By year's end, all Family Room locations were open and are now accepting new volunteers.

27 Volunteers

1,352 Volunteer Hours



FAMILY ROOM PROGRAM TURNS FIFTEEN

February 8th marked the 15-year anniversary of the opening of our first Ronald McDonald Family Room at UH Rainbow Babies & Children's Hospital.

Opened in 2006, the Family Room at Rainbow was the first of its kind in Ohio. It was created to meet the need for comfortable spaces and support for families staying with their hospitalized children.

The Room was an immediate success, with almost 19,000 visits in the first year. By year's end discussions had begun with other area hospitals that wanted similar services. Since then, our Hospital-Based Programs have grown to help thousands of families each year.

15 Years of the Family Room at UH Rainbow Babies & Children's

225,788 Visits

9,823 Loads of Laundry

12,334 Gifts

31,183 Volunteer Hours

43,455 Computer Sessions

IN THE COMMUNITY

Our Ronald McDonald Care Mobile, in partnership with UH Rainbow Babies & Children's, brings dental service and health education to children right in their communities.

Pediatric dental disease, also known as childhood tooth decay, is the #1 chronic childhood disease in America. If left untreated, the effects on a child's health and wellness can be devastating.

Though still limited by COVID restrictions, our Care Mobile served a significant number of families in 2021.

632 Families Served 11 Different Locations

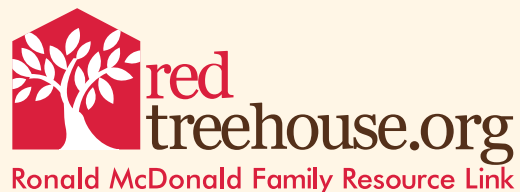
235 Dental Visits

397 Health Education Visits

The Care Mobile also paid a visit to the UH Ahuja Halloween Health Fair where we distributed 240 children's dental health coloring books and fruit snack treats.



Our Ronald McDonald Care Mobile got an update with our new RMHC Northeast Ohio logo!



6,000+ Curated Listings
64 Original Helpful Guides

22,799 Site Visits
69% Increase

18,373 Unique Visitors
79% Increase

Managing a child's ongoing medical care and needs can be complicated and finding the right resources can be time consuming. RedTreehouse.org is a curated collection of 6,000+ resources to help families find the support they need.

In addition to resource listings, RedTreehouse.org houses a collection of original **Helpful Guides**, which offer information and compilations of resources on a variety of topics relevant to the families we serve.

2021 was a year of growth for RedTreehouse.org. Site usage increased by 69% over the previous year, while the number of individual users increased by 79%. Much of this growth came from our increased social media outreach. We worked with parents and professionals to share site resources with their networks, which helped us reach families who were seeking support from their peers online.

RedTreehouse.org also allowed us to maintain volunteer engagement when opportunities for service were limited by COVID-related restrictions.

6 Social Media Ambassadors helped increase traffic from social media by 33% Virtual Volunteers contributed 168 hours



Bowen Zhang stayed with her family at the Cleveland Ronald McDonald House following the premature birth of her sister Khloe in 2016. Khloe, now six, has some visible signs that she is different from other children.

As the sibling of a child with special needs, Bowen works to raise awareness for organizations that support families in similar situations. Unkind reactions to Khloe's appearance inspired Bowen to write an essay for the annual *Stop the Hate* contest, sponsored by the Maltz Museum of Jewish Heritage.

Bowen's powerful essay is now featured on RedTreehouse.org, and is part of our 2021 Helpful Guide focusing on resources to support and empower siblings of children with special needs and other medical challenges.

2021 Helpful Guides

- Financial Support for Children with Special Needs & Medical Challenges
- Stronger Together: Talking with Kids about Racism, Hate & Violence
- Well-Child Visits & Preventative Care
- Nutrition Knowledge: Food for Thought
- Dental Care for Children with Sensory Processing Challenges
- Pediatric Brain Tumors: Care, Support & Family Resources
- Supporting Children Through Grief
- Fatherhood: It Takes a Village
- Service, Emotional Support & Therapy Animals: What's the Difference?
- Back-to-School Eye Health
- Breastfeeding Resources
- Creating a Social Story
- Support for Caregivers of Children with Asthma
- Support for Siblings of Children with Special Needs
- Holiday Health: Staying Active and Eating Well
- Medical Identification Accessories

Donations of goods and services help keep our facilities in tip-top shape and make sure we have things we need, right when we need them. In 2021, in-kind contributions provided many services and thousands of needed items including snacks, toys, cleaning supplies and even appliances!



988 Donors 1,499 Donations More than \$550,000 Value



Daughters of Evelyn B. King Glenara Temple #21 spread some cheer with a holiday wish list donation of much-needed household supplies.



Akron House Facilities Manager, Angelo Mercorelli, unloads supplies with ease thanks to Fallsway Equipment's generous donation of forklift rental time.



A new mom and grandma enjoy a much-appreciated treat just steps from the NICU, when Wine Down & Sweets delivered cupcakes to our Family Room at Cleveland Clinic Children's.

PULL TABS: 22 MILLION ACTS OF KINDNESS

Collecting pull tabs is a fun and easy way for people of all ages to support families. Groups large and small enjoy collecting pull tabs, and deliver them by the bag, container, box, or even truckload!

We recycle the tabs for our Family Fund, to pay for things like celebrations of family milestones and gifts for kids who have birthdays while staying with us.

In 2014, Theresa Forlini-Petrey's daughter, Mahrianna, was born at just 26 weeks, weighing 2 lbs, 5 oz. She would spend three months in the NICU, her parents minutes away at our Akron Ronald McDonald House.

"Being at the Ronald McDonald House gave a sense of peace...that's a priceless gift that I can never repay," Theresa says.



During Theresa's stay, her grandmother brought pull tabs collected by her late grandfather. That spurred Forlini-Petrey to ask others to start collecting. Her Facebook group now has almost 450 members, and has donated more than 1 million tabs. Eight-year-old Mahrianna loves delivering pull tabs with her family.

22,588 lbs. x
1,000 tabs
per lb =

22,558
million tabs

Congratulations and thank you to
Morgan Stock
Collect-A-Million Club
members who collected their
millionth tab in 2021!

Team Camden Loftus

Zach McGregor and Friends in
Memory of Zach McGregor

Teamster Horsemen Motorcycle
Association – Chapter 41 East

Popping Tabs Medina County –
Theresa Forlini-Petrey

 **\$603,474**
Raised

RMHC NEO events are a great way to engage with other supporters and showcase your involvement, all while funding critical programs and services.

4th Annual Red Tie Affair
net proceeds: \$101,597

More than 100 guests viewed our virtual event broadcast and participated in the online auction. At-home watch parties with our Red Tie Host Kits, and our new Stock-the-Bar raffle were a huge success.

42nd Annual Pro-Am Golf Tournament,
presented by Truline Industries
net proceeds: \$258,034

88 amateur golfers paired with touring and local pros at Mayfield Sand Ridge Club. The day included a tribute to Michael Clegg, RMH Cleveland and Pro-Am founder.



8th Annual Pulling Together for Kids
net proceeds: \$77,280

This sold-out Sporting Clays Pro-Am took place at the world-class Hill 'n Dale Club. A new online auction and peer-to-peer fundraising efforts generated amazing results.

7th Annual Wine Women & Shoes,
presented by SITE Centers
net proceeds: \$93,061

Highlights included a virtual fashion show with members of our Board and Trustees, and a live broadcast with WKYC's Joe Cronauer announcing raffle winners and crowning the King of Sole, Jim Neville.

UPCOMING 2022 EVENTS!

Red Tie Affair	May 20, 6 PM
43 rd Annual Ronald McDonald House Pro-Am	June 27, 8 AM
Pulling Together for Kids	October 1, 8 AM
Wine Women & Shoes	October 22, 11 AM

www.RMHCneo.org/events

29 third-party events raised **\$104,207**
to support families served by RMHC NEO!



Each year, dozens of individuals, groups and corporations find creative and fun ways to raise funds for RMHC NEO.



Aidan and Ava Tong raised \$800 at their Annual Lemonade Stand Fundraiser!



Three Jersey Mike's locations designated RMHC NEO as the beneficiary of their Month and Day of Giving, raising over \$30,000.



Nothing Bundt Cakes donated 20% of the proceeds from its Fairlawn Grand Opening Celebration, totaling \$500.

EMERGING LEADERS OF RMHC NEO

The *Emerging Leaders* are a group of young professionals dedicated to raising awareness, promoting volunteerism and generating financial support for RMHC NEO. The group strives to develop the next generation of professionals to serve RMHC NEO families through ongoing engagement and potential board leadership.

Leadership

Chair: Leah Sardiga
Vice-Chair: Bill Ambrogio
Secretary: Hunter Aims

Committee Chairs

Red Events: Christina Lograsso,
Kelsey Zebrowski
Gold Events: Katie Bible,
Matt Gabele
Marketing: Allison Forhan,
Tanya Reynolds
Volunteerism: Justin Hamlin

Emerging Leaders added **6** new members in 2021, growing to **52** members.

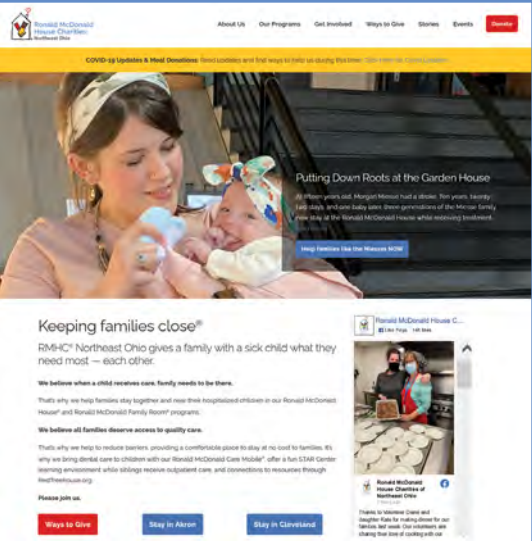
\$23,200
Raised

Golf Outing: \$17,700
Superbowl Squares: \$2,900
Donations: \$1,938
Cavatelli for a Cause: \$655



Emerging leaders packed Halloween candy bags and Valentine's craft kits and gifts for families staying at the House.

2021 DIGITAL IMPACT AND SPECIAL HIGHLIGHTS



NEW WEBSITE LAUNCHED

The new merged organization website went live in early 2021. After thorough audit and consolidation of content from the previous Akron, Cleveland and RMHC-NEO websites, we created www.RMHCneo.org in a new platform and theme endorsed by RMHC Global.

The site features improvements in:

- **Navigation**, with a more intuitive and robust user interface
- **Adaptability** to incorporate upgrades created and tested by RMHC Global
- **Access** for those with disabilities, following ADA digital accessibility guidelines
- **Security** with daily site backups and scans for malicious activity
- **Integration** of third-party platforms, functioning as part of our website. This avoids pop-up blockers, extra clicks, and steering users away from our site. Examples: Social media feeds, job listings, donation platform, and volunteer portal.



New additions include a **searchable story archive**, a robust **event listing tool**, prominent homepage buttons to learn how to stay at each House, and featured Chapter news and events.

Social Media Engagement

22,763

Followers as of December 31, 2021 on these platforms

14,592
Facebook

3,575
Instagram

3,896
Twitter

573
LinkedIn

127
YouTube

dicky.pride I am honored to be carrying the @RMHC golf bag on the @ChampionsTour. Ronald McDonald House Charities is a global organization with 260 chapters in 62 countries helping families with critically ill children stay close to the hospitals where their children are being treated. Special thanks to @rmhcneo for getting me involved 22 years ago.

PROUD TO HAVE PRIDE ON OUR TEAM



Long-time champion of RMHC NEO, pro golfer **Dicky Pride** finished atop the leaderboard on the PGA Champions Tour in May 2021. Pride has generously contributed his time and talents to our annual Pro-Am for twenty-two years, helping raise millions of dollars to support families.

It's fitting that Dicky now proudly represents RMHC Global on tour through a sponsorship. In honor of Dicky's achievements, dedication and contributions, the RMHC NEO Pro-Am Committee sponsored a guest room at our Cleveland Ronald McDonald House in his honor. Wanting to make a regional impact, Dicky and his family in turn sponsored a room at our Akron House. Now that's a win-win-win!

LIGHTS, CAMERA, ACTION!

Hollywood came to Cleveland during the last week of August! RMHC Northeast Ohio was one of only two Chapters to serve as sites for filming of RMHC Global's new marketing creative.

You can see our families, volunteers and pet therapy partners showcased in ads, social media, videos and photos used across the nation. New videos that tell the story of RMHC core programs were filmed in the Cleveland House, Family Room at UH Rainbow Babies & Children's and our Care Mobile.



MCDONALD'S: OUR FOUNDING MISSION PARTNER



\$804,732

Raised From

Round Up for RMHC
\$102,060

Donation Boxes and
McDonald's App
\$135,794

Product Sales
\$566,878

Happy Meals

Medium and Large Fries

Shamrock Shakes and
Oreo Shamrock McFlurries

Slushies and Frozen
Carbonated Beverages

Contributions from McDonald's Owner/Operators of Northeast Ohio and their customers totaled \$804,732 in 2021. We are grateful for the generosity of McDonald's Owner/Operators, team members, and customers!

Round-Up for RMHC initiatives were piloted in Tomtreycos, Inc.'s stores, which helped increase donations by 79%! Thanks to the success of the pilot, we're working with other McDonald's owner/operators across our region to implement the program.



"Our McFamily—our crew—helps to raise funds in our restaurants all year to support RMHC NEO... It's especially meaningful to do something special for families of sick and injured kids..."

—Carl Bickel, McDonald's NEO Co-Op President



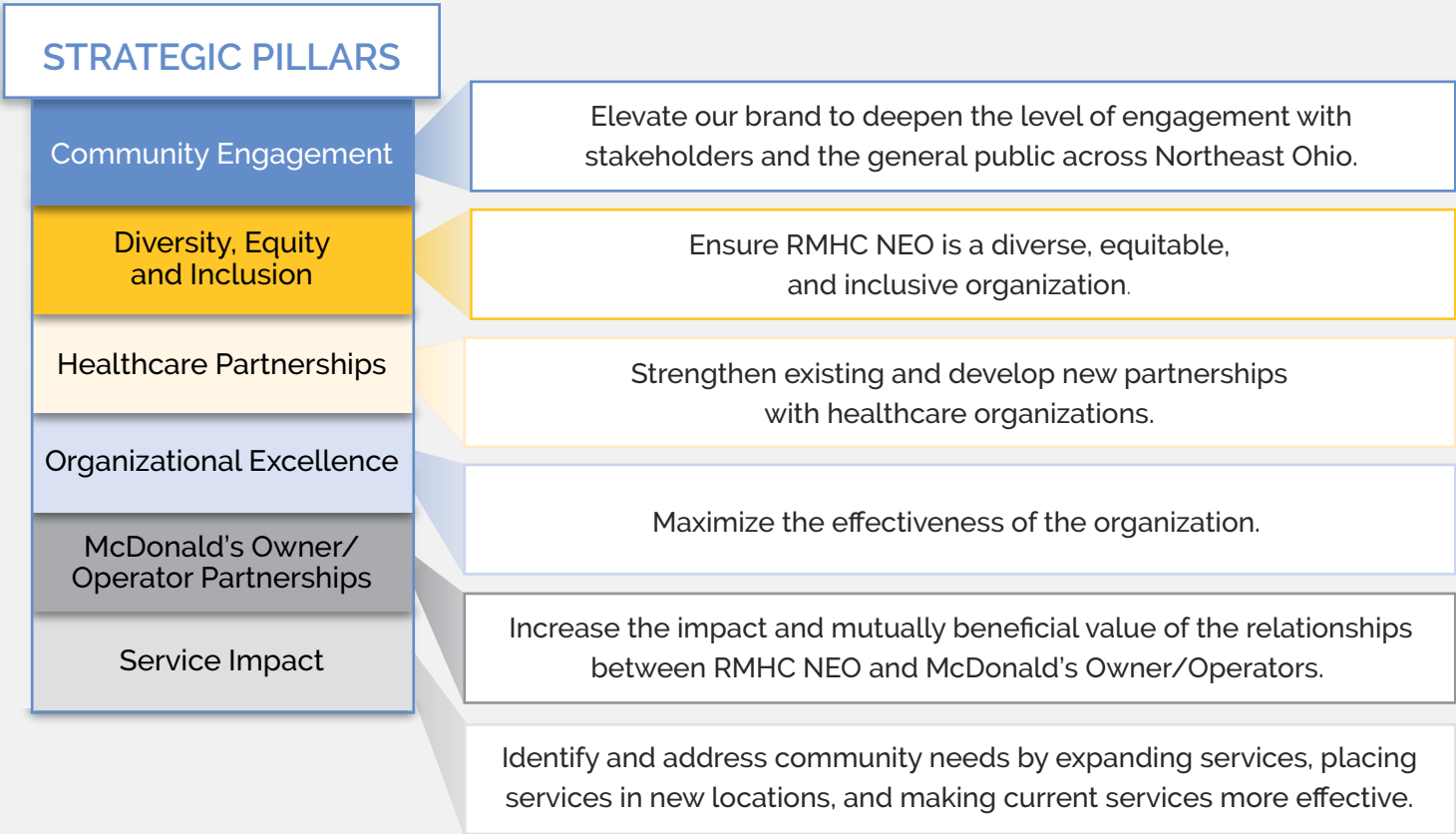
Longtime supporter of RMHC Northeast Ohio, The Anderson-DuBose Company, was named McDonald's 2021 U.S. Supplier of the Year. Anderson-DuBose consistently supplies us with ingredients used in our Family Meal Program.

Pictured is Warren Anderson, founder and CEO of The Anderson-DuBose Company, Inc. with the prestigious award trophy.



THREE-YEAR STRATEGIC PLAN

In 2021, we engaged in a strategic planning process to define our focus for the next three years. The process, which involved key staff, board members, trustees and community partners, resulted in a three-year plan based on six strategic pillars.



KITCHEN PROJECT HIGHLIGHTS

New Kitchen Infrastructure: New electrical, plumbing, HVAC and fixtures will accommodate commercial-grade equipment, increased use and new environmental regulations.

Commercial-Grade Equipment: New freezers and refrigeration will allow us to store more food at optimal temperatures. High-capacity ranges, ovens, mixers, and other tools will increase the number of meals we can prepare to meet growing needs.

Group Volunteer Center: This will be a designated space for meal groups to check in, meet, plan, and receive orientation and training.

Family Nutrition Center: A specifically designated area of the dining room will give families 24/7 access to healthy, self-serve hot or cold meals, snacks, and beverages.

Kitchen Patio Expansion: Additional seating, new patio flooring, privacy plantings, a family pizza oven and grill with full access to the kitchen will provide more opportunities for families to gather outdoors and connect with each other.

Commercial Transportation Vehicles: These will improve our ability to deliver meals safely and efficiently to our hospital Family Room programs, pick up donations in the community, and provide local transportation to guests when needed.



RONALD AND PAULA RAYMOND FOUNDATION GIFT PROPELS CAMPAIGN

A \$400,000 leadership grant from the Ronald and Paula Raymond Foundation kicked off funding efforts for the much-needed renovation of the Cleveland House kitchen. An additional \$100,000 grant was committed by the foundation to fund a new energy-efficient generator to replace the dated generator at the Akron House.

A NEW KITCHEN TO MEET GREATER NEED



The availability of meals, safely prepared and served, has become an even greater priority for families with medically fragile children.

In 2021, our Cleveland House kitchen was used to prepare 28,039 individual lunches and dinners, plus daily continental breakfast and 24/7 availability of self-serve snacks and beverages. This volume is far beyond capacity for our aging, residential-grade facility.

A new commercial kitchen will increase meal capacity by 225%, conform to updated safety regulations, provide a separate area for volunteer groups to prepare meals, and enhance the guest experience with new indoor and outdoor spaces for families to create and enjoy their own meals.

To fund this necessary project, we have set a Capital Campaign goal of \$1.54 million.



FOR INFORMATION ON INVESTMENT AND NAMING OPPORTUNITIES:

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Ronald McDonald House Charities of Northeast Ohio, Inc. is a 501(c)(3) nonprofit organization. Donations are tax-deductible as allowed by law.



Ronald McDonald
House Charities®
Northeast Ohio



Make a difference with us today.

Akron Ronald McDonald House

141 West State Street, Akron, OH 44302 | 330.253.5400

Cleveland Ronald McDonald House

10415 Euclid Avenue, Cleveland, OH 44106 | 216.229.5757



www.RMHCneo.org