

Ronald McDonald **STAR** Programs

Providing **Support, Teaching, Awareness, and Resources** to families receiving medical care.

STAR Program Description

Ronald McDonald STAR Programs are a free service of Ronald McDonald House Charities® of Northeast Ohio, Inc. The programs provide a fun, welcoming, educational environment for children while their sibling or caregiver receives medical/wellness care. Staff and volunteers work with children on age-appropriate lessons involving healthy habits, positive peer socialization and school readiness skills. Additionally, staff and volunteers will provide each family with “takeaway” information and other supporting materials to promote a greater awareness of community resources to help impact future well-being.

Ronald McDonald STAR Programs include Ronald McDonald STAR Corners and Ronald McDonald STAR Centers established in area medical facilities.

Ronald McDonald STAR Corner at Beeghly Campus Guidelines

Please reference [the STAR Corner webpage](#) for updated days and hours:

- Children utilizing the STAR Corner must be 3-6 years of age and be fully potty/bathroom trained.
- Children may utilize the STAR Corner for a maximum of 3 hours. A child may return after 30 minutes for an additional three hours dependent on operating hours and available space.
- Children utilizing the STAR Corner must be in good health and symptom free of any communicable illness (cold, runny nose, fever, etc.).
- Caregiver must be accessible at all times. In case of emergency or unforeseen circumstances, the caregiver’s cell phone number must be provided and accessible for a quick response.
- Each child must be taken to the restroom by caregiver prior to check-in.
- Upon entering and exiting the STAR Corner, each child will be expected to sanitize his/her hands.
- Caregiver must complete the Registration and Consent form.
- Caregiver picture ID is needed at the time of check-in and only caregivers whose picture ID is provided at check-in may pick-up a child.
- Caregiver must remain inside the medical facility while his/her child/children are in the STAR Corner.
- Uncooperative behavior by caregiver and/or children that interrupts services will not be permitted. Staff has the right to discontinue or refuse services and ask the individual(s) to leave the STAR Corner.
- Outside food, toys and other personal items are the responsibility of the caregiver and STAR Corner staff/volunteers may ask the caregiver to remove or keep the item(s).
- Children must be picked up promptly after the patient has received services.